

# Privacy Policy in compliance with GDPR

This privacy policy sets out how the website carlwilliams.co.uk uses and protects any information that you give carlwilliams.co.uk when you use this website.

carlwilliams.co.uk is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

This website may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from the 25th May 2018.

## What we collect

We may collect the following information:

- Your first and last name
- Your email address
- Your phone number

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- To send you a quote.
- To respond to your enquiry.

**carlwilliams.co.uk will NOT** subscribe you to any mailing list, send newsletters or any other marketing material unless you have given us consent to do so.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## Controlling your personal information

We are transparent in the way we collect your personal information. i.e. you must specifically sign up to our VIP club in order to receive our newsletter. For all other forms on the website, your personal data will only be used by us to contact you regarding your enquiry.

**We will not** sell, distribute or lease your personal information to third parties unless we are required by law to do so.

**We will not** use your personal information to send you promotional information about third parties.

You may request, at any time, details of personal information which we hold about you. If you would like a copy of the information held on file please send an email requesting this information to: [carl@carlwilliams.co.uk](mailto:carl@carlwilliams.co.uk)

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible. We will promptly correct any information found to be incorrect.